

How to download free security software to protect your computer

Dear Velocity@ocbc users,

Your banking security is our top priority. To protect your online business banking activities, we have robust security measures in our systems to ensure that you can bank online with peace of mind.

At the same time, we also recognise the challenges you face in making sure that your computer is protected against constantly-evolving financial malware. Such malicious software typically gains access to your computer through infected websites and hyperlinks/attachments embedded in emails and applications.

In line with our continuous efforts to protect your needs, we encourage you to download – for free – the **IBM® Security Trusteer Rapport™**, which is compatible with Velocity@ocbc.

What is IBM® Security Trusteer Rapport™?

According to IBM:

- This is a security software which protects your personal information and online bank account(s) against identity theft and fraud.
- It works with anti-virus solutions and targets financial malware threats that off-the-shelf anti-virus solutions are not designed to protect you from. This software will remove financial malware from your computer.
- It is easy to use and will not slow down your computer.
- Once installed, the IBM® Security Trusteer Rapport™ icon will appear next to your browser's address bar.



Find out what [IBM says about their software.](#)

*Note: IBM® Security Trusteer Rapport™ is not supported on tablets.
All information on IBM Security Trusteer Rapport is according to IBM's description and OCBC makes no representations or warranties as to the software.*

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Where do I download this software from?

1. Log in to Velocity@ocbc (<https://velocity.ocbc.com/login.html>)
2. From the homepage/dashboard (the first page you see after you log in), under the Portfolio Snapshot Portlet, look for 'Announcement', then click on '**Learn more and download security software**' to download and install the software on your computer.

It is recommended that you install the software on all the computers which you use for online business banking.

Note: If your computer belongs to an organisation, you may be asked for an Administrator password before you can download the software. Please contact your IT or System Administrator for assistance.

[Important tips on Safeguarding Your Internet Banking Access](#)

Please share this message with all Velocity@ocbc users in your company.