

Terms & Conditions Governing the OCBC INFINITY Cashback Card Sign Up Promotion (the “Promotion”)

Promotion Period

The promotion period shall run from 17 to 30 September 2024 (both dates inclusive) or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC Bank”) at its absolute discretion. (the “Promotion Period”).

Eligibility

1. You will qualify for the Promotion (“Eligible Cardmember”) if:
 - a. you are an existing OCBC Credit Cardmember, who has applied for an OCBC INFINITY Cashback Card (“Eligible Card”), via <https://go.ocbc.com/apply5>, during the relevant Promotion Period and whose Card application has been approved by 11:59PM on 31 October 2024;
 - b. you have received an invitation directly from OCBC Bank to participate in the Promotion (please note that the invitation to participate in the Promotion is not transferrable); and
 - c. your Card account is active and in good standing with OCBC Bank from the start of the Promotion Period until the point of fulfilment; and
 - d. you have met the minimum Qualifying Spend (as defined below) on your Eligible Card during the Qualifying Spend Period (as defined below) in accordance with the terms and conditions of the Promotion.

Definitions

2. “Qualifying Spend”:
 - a. Refers to any retail transaction (including face to face or online purchases);
 - b. does not include payments or transactions relating to annual card fees, insurance premiums, Cash-On-Instalment IPP, extended payment plan, income tax payment, bill payments made via Internet Banking, bill payments made via AXS, interest, late payment charges, goods and services taxes, cash advances, balance transfers, bus/MRT transactions, Transit top-up and other bank fees and charges;
 - c. does not include payments made to or transactions performed at merchants that fall into the exclusion categories/excluded organisations as set out by OCBC Bank for the following products:
 - i. **OCBC INFINITY Cashback Card**
<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tncs-governing-ocbc-infinity-cashback-card-programme.pdf>
 - d. will be determined by its transaction date based on Singapore Timing (UTC+08:00). For avoidance of doubt, the date on which the transaction is submitted or posted may differ from the actual date the transaction was made and OCBC Bank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.

Promotion Mechanics

3. Eligible Cardmember shall make S\$500 spends of the Qualifying Spend within 30 days of the approval of your Eligible Card (“Qualifying Spend Period”) to be entitled to receive a Samsonite luggage bag 28” (“Gift”).
4. To qualify for the promotion, Eligible Cardmembers who meet the conditions specified herein will receive the following Gift for each relevant Offer (as set out below), subject to these terms and conditions:

Gift	Offer	Qualifying Spend Period
Samsonite luggage bag 28” (worth S\$640)	Eligible Cardmember spends S\$500 of Qualifying Spend within the Qualifying Spend Period	Within 30 days of the approval of your Eligible Card

5. Each Eligible Cardmember shall only entitled to receive a maximum of one Gift under the Promotion.
6. For principal cardmembers with supplementary Cards, Qualifying Spend charged to the supplementary Card will be aggregated under the Qualifying Spend for the principal Card.
7. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction is not to be considered a valid transaction, the corresponding Gift will not be awarded.
8. The Eligible Cardmember will receive the Gift by the date falling four (4) calendar months after the Eligible Cardmember's Qualifying Spend Period (“Fulfilment Period”).
9. For avoidance of doubt, in the event that any Cardmember entitled to the Gift is subsequently found to be ineligible for the Promotion, OCBC Bank shall not be obligated or liable to provide the Gift to another Eligible Cardmember.
10. This promotion shall not apply in conjunction with any other privileges or promotions.
11. An Eligible Cardmember’s spend on any refunded transactions will not be taken into account in the computation of Qualifying Spend for the purpose of determining such Eligible Cardmember’s entitlement to the Gift.
12. OCBC Bank reserves the rights and at any time at its absolute discretion and without giving any reason or notice to withdraw, clawback, cancel and/or invalidate any Gift awarded to any customer without liability. A customer will not be entitled to any payment or compensation whatsoever in respect of such withdrawal, clawback, cancellation or invalidation.
13. OCBC reserves the rights to claw-back and deduct from any of the Eligible Customer’s accounts with OCBC Bank the equivalent value of the Gift if the Eligible Customer closes his/her Card account during, or within twelve (12) months from the end of, the Promotion Period. If any Eligible Customer is subsequently discovered to be ineligible to participate in the Promotion or to receive the Gift, OCBC Bank reserves the right to (i) forfeit or withdraw the Gift at any time; or (ii) claw-back the Gift or request the relevant customer to repay to or compensate OCBC Bank the value of the Gift at any time, and OCBC Bank shall have the right to debit the value of the Gift or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC Bank should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC Bank, or if a customer is asked to repay to or compensate OCBC Bank the value of the Gift for whatsoever reasons.

Additional terms and conditions in relation to the Gift

14. An Eligible Cardmember who is eligible for the Gift will be notified during the Fulfilment Period via an SMS to an Eligible Cardmember’s mobile number registered with the Bank (“Notification”). The Gift must be collected within the stipulated timeframe stated in the Notification and no early or late collection will be entertained.

15. The Gift are strictly not transferrable or exchangeable for cash, credit or other gifts or otherwise in full or in part. No payment or compensation whether in cash, credit or in kind shall be made for any uncollected, lost, misplaced, defaced, stolen or damaged Gifts. The Gifts cannot be replaced if lost, misplaced, defaced, stolen or damaged.
16. Redemption of Gift pursuant to the Notification is subject to the terms and conditions of Short-Q Pte Ltd. (which operates the Short-Q Redemption Centre). OCBC Bank shall not have any responsibility or liability in relation to the provision of products or services by Short-Q Pte. Ltd.
17. In the event that the Gift is available in multiple colours or other cosmetic variations, Eligible Cardmembers will not be able to select a colour or cosmetic variation and will receive one at random. No requests for replacement shall be entertained.
18. OCBC Bank reserves the right to substitute or replace the Gift with any item of similar value at its sole discretion without notice to any person.
19. All queries, complaints, requests for assistance and the like (collectively, the "Requests") are to be made to OCBC Bank and these will be reviewed on a case-by-case basis.

General

20. The eligibility of any Eligible Cardmember to participate in the Promotion or to receive the Gift shall be determined at the absolute discretion of OCBC Bank.
21. OCBC Bank reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any cardholder and the dates of the Promotion.
22. OCBC Bank shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC Bank shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
23. OCBC Bank's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC Bank. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
24. OCBC Bank shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.
25. By participating in this Promotion, the Eligible Cardmember hereby agrees and consents to the collection, use and disclosure of their personal data by OCBC Bank and its related corporations (collectively, "OCBC Group") for the purposes of managing and administering this Promotion, and such other related purposes, in accordance with OCBC's Data Protection Policy (which can be accessed via the OCBC website > Personal Banking > Policies).
26. These terms and conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these terms and conditions.

Version Date: 17 September 2024