

Terms and Conditions (“Terms”) Governing the OCBC Digital UEFA EURO 2024 Lucky Draw Campaign (“Promotion”)

1 The Promotion

- 1.1 The Promotion will run from 13th May 2024 to 9th June 2024 (both dates inclusive) or such other period(s) as may be determined by Oversea-Chinese Banking Corporation Limited (“OCBC”) in its absolute discretion (“Promotion Period”).
- 1.2 OCBC and Advance Plus Technologies Pte. Ltd. (“Alipay+”) are the joint organisers of the Promotion.

2 Eligibility Criteria

- 2.1 To qualify for the Promotion (“Eligible Customer”) you:

- 2.1.1 must be at least 18 years old;
- 2.1.2 must have an OCBC deposit account, and your OCBC deposit account is active and in good standing during the Promotion Period and until at least two months after the end of the Promotion; and
- 2.1.3 have made at least 1 Eligible Alipay+ QR Transaction during the Promotion Period, where:

“Eligible Alipay+ QR Transaction” refers to a successful peer-to-merchant QR payment made overseas through Alipay+ QR with a minimum transaction value of SGD1 equivalent via OCBC Digital App.

3 Promotion Details

- 3.1 Lucky Draw Promotion

- 3.1.1 3 x Eligible Customers will be identified at the end of the Promotion Period (“Winners”), each as a Winner of a 3-days / 2-nights trip to Berlin, Germany for the UEFA EURO 2024 Finals Game Match as set out in Clause 3.2 below (“Gift”).
- 3.1.2 An Eligible Customer shall be entitled to receive 5 x Lucky Draw chances with each Eligible Alipay+ QR Transaction and bonus 1 x Lucky Draw chance with each Eligible NETS QR Transaction made during the Promotion Period, where:
“Eligible NETS QR Transaction” refers to a successful peer-to-merchant QR payment made locally through NETS QR via OCBC Digital App.
- 3.1.3 Customers that solely perform local NETS QR transactions during the Promotion Period without making any Eligible Alipay+ QR Transaction will not be eligible to take part in the Lucky Draw.

To illustrate:

Transaction Type and Date during Promotion Period	Number of Lucky Draw chances	Result
Customer A		
5 x local NETS QR transactions	5 x 1	Eligible Customer has 10 Lucky Draw chances
1 x overseas Alipay+ QR transactions	1 x 5	
Customer B		
10 x local NETS QR transactions	NIL	Not eligible to take part in the Lucky Draw as customer does not fulfil the Eligibility Criteria of at least 1 Eligible Alipay+ QR Transaction
0 x overseas Alipay+ QR transactions	NIL	

- 3.1.4 Refunded transactions will not be eligible for any Lucky Draw chance.
- 3.1.5 There is no limit to the number of Lucky Draw chances each Eligible Customer can receive. Each Winner shall only be entitled to receive a maximum of one (1) Gift in respect of the Lucky Draw.
- 3.1.6 The Lucky Draw will be conducted in the presence of an independent auditor on 13 June 2024, 3pm ("**Draw Date**") at OCBC Centre, 63 Chulia Street #22-00 Singapore 049514 (or at such venue, date and time as may be determined and informed), via randomized approach through electronic means.

3.2 Gift

- 3.2.1 "**UEFA**" refers to Union des Associations Européennes de Football, the official body for European football and organiser of UEFA EURO 2024™.
- 3.2.2 The details of the 3-days / 2-nights trip for 1 Winner and 1 Guest (chosen by the Winner) to Berlin, Germany for the UEFA EURO 2024 Finals Game Match are as follows:
 - 3.2.2.1 1 pair of economy class return air tickets, departing from Singapore for Berlin, Germany on or around 13 July 2024 and departing from Berlin, Germany for Singapore on or around 15 July 2024.
 - 3.2.2.2 1 double-occupancy accommodation at a 4-star hotel at Berlin, Germany from 13 July 2024 to 15 July 2024.
 - 3.2.2.3 1 pair of tickets to UEFA EURO 2024 Final Game (Match 51) held at Berlin, Germany, Olympiastadion Berlin on 14 July 2024, 21:00 (GMT +2) ("**UEFA EURO 2024 Match Ticket**").

- 3.2.3 For the avoidance of doubt, the Gift does not include:
- 3.2.3.1 transportation to and from airports;
 - 3.2.3.2 transportation within Singapore;
 - 3.2.3.3 transportation within Germany;
 - 3.2.3.4 travel insurance; or
 - 3.2.3.5 reimbursement of any expenses not stated herein (including but not limited to, visa application fees, relevant travel taxes, food and beverages, and other events or activities etc.).
- 3.2.4 All Gift details, including, without limitation, the exact nature and duration of the trip will be determined by OCBC in its sole discretion and communicated to the Winners.
- 3.2.5 Trip must be taken on the date specified by OCBC or the Gift will be forfeited.
- 3.2.6 For the avoidance of doubt, in the event that any person entitled to the Gift is subsequently found to be ineligible for the Promotion, OCBC shall not be obligated or liable to provide the Gift to another Eligible Customer.
- 3.2.7 The Gift, whether wholly or in part, is non-refundable, non-transferable, non-exchangeable and not redeemable for cash. The sale, transfer, resale, donation or exchange of the Gift is strictly prohibited.
- 3.2.8 OCBC reserves the right to substitute or replace any Gift or part thereof with an item of similar value at its sole discretion (including but not limited to replacing the hotel accommodation with that of a lower rated hotel due to unavailability or other cause) without notice to any person.

4 Gift Fulfilment

- 4.1 Subject to the fulfilment of all the conditions specified in these terms and conditions to the absolute satisfaction of OCBC, the Winners will be notified by OCBC via a call and email within 7 calendar days after the Draw Date (“**Notification**”). OCBC will make up to 3 attempts to reach out to the Winners within 24 hours from the first attempt.
- 4.2 Upon a successful attempt, Winners will have 1 calendar day from the date of Notification (“**Validity Period**”) to accept the Gift.
- 4.3 UEFA EURO 2024 Match Tickets will be remitted electronically in the manner set out in the Terms and Conditions Governing the UEFA EURO 2024 Match Tickets, and each Winner is to contact OCBC’s travel partner directly to make the relevant travel and accommodation arrangements.
- 4.4 By accepting the Gift, the Winner(s):
- 4.4.1 consent to OCBC sending their personal particulars (including but not limited to full name, email and contact number) registered with OCBC to OCBC’s travel partner, Alipay+ and UEFA for fulfilling the Gift and the following purposes:
 - 4.4.1.1 verifying the Winner’s identity;
 - 4.4.1.2 announcing or publishing the name of the winners on OCBC, Alipay+, and/or UEFA’s social media channels including website; and
 - 4.4.1.3 arranging and delivering the Gift.
 - 4.4.2 accept the additional Terms and Conditions Governing the UEFA EURO 2024 Match Tickets, and OCBC’s travel partner’s terms and conditions.

- 4.5 If the Winner or the Guest violates any of the conditions set out in the Terms and Conditions Governing the UEFA EURO 2024 Match Tickets, both the Winner and the Guest will be denied entry into the stadium or be removed from the stadium; the Gift (including all aspects of it such as hotel accommodation, airline tickets etc.) shall be cancelled immediately (regardless if they have arrived in Germany or at the relevant football stadium) and there will be no compensation whatsoever after such cancellation. Furthermore, OCBC and/or Alipay+ reserves the right to claim back from the Winner any part of the Gift already fulfilled/awarded.**
- 4.6 If any Winner(s) do not accept the Gift and/or do not respond satisfactorily to OCBC's Notifications within the Validity Period, they shall be deemed to have forfeited all rights to the Gift, and OCBC will proceed to identify the next Winner. There is strictly no extension of the Validity Period.
- 4.7 There will not be any replacements, compensation or refund made if the Gift has expired or is rejected by the Winner.
- 4.8 OCBC reserves the right to forfeit the unclaimed Gift or claimed Gift in a manner that it deems fit.

5 General

- 5.1 OCBC reserves the rights in its sole and absolute discretion to determine whether a customer qualifies as an Eligible Customer and whether a transaction qualifies as an Eligible Transaction during the Promotion Period. If OCBC in its sole and absolute discretion decides that any customer or transaction is not to be considered as an Eligible Customer or a valid Eligible Transaction (as the case may be), the Gift will not be awarded.
- 5.2 If any Eligible Customer is subsequently discovered to be ineligible to participate in the Promotion, OCBC reserves the right to (i) forfeit or withdraw the Eligible Customer at any time; or (ii) (where the Gift has been issued) claw-back the Gift or request the relevant customer to repay to or compensate OCBC the Gift at any time, and OCBC shall have the right to debit the value of the Gift or such other amount as it deems fit from the account(s) of the customer. No person shall be entitled to any payment or compensation from OCBC should any Gift be forfeited or withdrawn, if any Gift is reclaimed by OCBC, or if a customer is asked to repay to or compensate OCBC the value of the Gift for whatsoever reasons.
- 5.3 This Promotion shall not apply in conjunction with any other privileges or promotions unless otherwise stated.
- 5.4 OCBC shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Promotion, or any product and/or service relating to the Promotion. Notwithstanding anything herein, OCBC shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Promotion, and/or the use of any product and/or service relating to the Promotion, by any person.
- 5.5 OCBC reserves the right at its absolute discretion to terminate the Promotion or vary, delete or add to any of these terms and conditions at any time without notice including without limitation, the eligibility of any user and the dates of the Promotion.
- 5.6 OCBC's decisions on all matters relating to the Promotion shall be final and binding on all participants. No correspondence or appeal shall be entertained by OCBC. In the event of any inconsistency between these terms and conditions and any brochure, marketing or promotional material relating to the Promotion, these terms and conditions shall prevail.
- 5.7 OCBC shall not be responsible for any loss or damage to any person in connection with the Promotion howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission.

5.8 These Terms and Conditions shall be governed by the laws of Singapore and each participant in the Promotion irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore. A person who is not a party to any agreement governed by these Terms and Conditions shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of these Terms and Conditions.

5.9 By participating in this Promotion:

5.9.1 Eligible Customers provide their consent for OCBC to collect, use and disclose their personal data for the purposes of determining their eligibility for the Promotion, verifying their identity, contacting them, administering the Gift, and otherwise facilitating this Promotion, and such other related purposes in accordance with OCBC's Data Protection Policy (which can be accessed via the OCBC website > Personal Banking > Policies).

5.9.2 All Winners agree to release and hold harmless OCBC from any and all liability whatsoever for any injuries, losses or damages of any kind to any person or property arising from or in connection, either directly or indirectly, with the awarding, acceptance, receipt, possession, use or misuse of the Gift or parts thereof awarded pursuant to this Promotion.