

Frequently Asked Questions for the S\$80 Watsons Vouchers Promotion

1. Which transactions qualify for this promotion?

Only transactions made using your OCBC 365 Credit Card or OCBC Rewards Card will qualify. Please read our [Terms and Conditions](#) for more details.

2. How do I know if I am a new OCBC cardmember?

You will be considered a new OCBC cardmember if you:

- Have never applied for an OCBC credit card; or
- Have not had an OCBC credit card in the last 12 months.

If you have an OCBC credit card that is no longer being issued (e.g. OCBC Plus! Credit Card), the card must have been cancelled at least 12 months before your submitting a new application. You may refer to the letter we sent you about the cancellation of your card or call us for details.

3. If I apply for both the OCBC 365 Credit Card and OCBC Rewards Card, can I earn two sets of vouchers?

No. You will only earn one set of vouchers after making a transaction of any amount using either Card. Read our [Terms and Conditions](#) to see which transactions qualify.

4. I wish to start making transactions but I have yet to receive my physical card. What should I do?

You may use your digital card while waiting for your physical one to arrive. Please refer to the SMS we sent you recently for the instructions to retrieve your digital card.

5. What do I need to do to earn the Watsons vouchers?

To earn the Watsons vouchers, you must fulfil the following:

- a. Be a new OCBC cardmember;
- b. Apply for an OCBC 365 Credit Card or OCBC Rewards Card through Watsons' official channels (e.g. the Watsons website) – or any communications (e.g. emails) from us – that lead to our [application page](#); and
- c. Use your Card to make a transaction of any amount within 30 days of having your application approved.

For more details or to see which transactions qualify, please read our [Terms and Conditions](#).

6. Can the Watsons vouchers be used to make purchases via the Watsons website or app?

No. The vouchers can only be used to make purchases at Watsons' physical stores.

7. When will I receive the Watsons vouchers?

You will receive an SMS – with the voucher details – at your mobile number in our records within 4 calendar months of:

1. Applying for an OCBC 365 Credit Card or OCBC Rewards Card; and
2. Using your Card to make a transaction of any amount within 30 days of having your application approved. Read our [Terms and Conditions](#) to see which transactions qualify.

8. How many Watsons vouchers will I receive?

You will receive two S\$40 Watsons vouchers.

9. How can I learn more about OCBC Cards?

You can learn more about OCBC Cards by visiting the OCBC website > Cards > Credit Cards.