

Frequently Asked Questions on MasterCard's Account-Based Ticketing Pilot

1. What is the Account-Based Ticketing (ABT) System?

The Account-Based Ticketing (ABT) System enables commuters to use credit or debit cards with contactless function for fare payments. During the pilot, only Singapore-issued Mastercard contactless cards will be accepted. There will be no need for upfront top-ups as you will be using your credit card or debit card for fare payments. Similar to any Mastercard contactless purchases, your bus and train transactions will be processed and charged to your credit or debit card. Commuters will be able to track and view their journey and fare history via the TransitLink ABT Portal or TransitLink Mobile Services app.

2. What are the benefits of the ABT System?

The ABT System will eliminate the need for a separate transit card and the hassle of having to top up travel value when your balance runs low.

In addition, the ABT System will allow commuters to track their journey and fare history via the TransitLink ABT Portal or TransitLink Mobile Services app.

3. Who can apply to register for this pilot?

All OCBC MasterCard Cardmembers who have a PayPass-enabled card can apply to register for the pilot programme from 20 March 2017.

4. How can I register for this pilot?

You may apply to register for this pilot from 20 March 2017 at transitlink.com.sg/ABT. Limited places only and registration is subject to TransitLink's approval and is based on a first-come first-served basis.

5. How will I know if my registration is successful?

You will receive a confirmation email once your registration is successful.

6. When can I start using my registered card for transit?

Once your registration is successful, you may start using your registered card after 3 days on buses and trains.

7. How will I be eligible to enjoy the free rides of up to S\$15 that is exclusively for the OCBC Titanium Rewards Card?

The Promotion is valid from (i) 20 March to 19 April 2017; (ii) 20 April to 19 May 2017; and (iii) 20 May 2017 to 19 June 2017 (each a "Qualifying Period", collectively "Promotion Period"). You will have to be the first 3,000 Cardmembers in each Qualifying Period to use your registered OCBC Titanium Rewards Card to tap and ride on buses and trains during such Qualifying Period.

Each Participant who meets the conditions as set out in the Promotion Terms and Conditions will be eligible to receive a cashback of the exact amount he spends on Public Transit during the Promotion Period, up to a maximum of S\$5 per Qualifying Period and a maximum of S\$15 during the Promotion Period.

Cashback earned will be credited to the Qualifying Card account on the following dates:

Qualifying Periods	Award Posting Date
20 March to 19 April 2017	June 2017
20 April to 19 May 2017	July 2017
20 May to 19 June 2017	August 2017

If you do not have an OCBC Titanium Rewards Card, you may apply for one at ocbc.com/titaniumrewards.

8. I have provisioned my registered card in my mobile wallet. Can I use my mobile wallet for transit?

Mobile wallet payments are not accepted during the pilot phase. Please use your physical card for transit.

9. Are there any changes to the fares when using my registered card for transit?

The current adult fares and transfer rules are still applicable when you use your registered OCBC Titanium Rewards Card for transit. You can also enjoy free early morning train rides to MRT stations in the city if you travel before 7.45am on weekdays under the Free Pre-Peak Travel scheme till 30 June 2017. Please note that concessionary fares and travel passes are not available as part of this pilot.

10. Will there be any additional charges for using this service?

There will be no additional charges when using your registered card for this service.

11. How will I be billed?

Transactions will be processed and charged to you on your credit card. The charges, which are aggregated, will be posted to your respective cards after every 8 days or after a total of S\$15 is spent on transit, whichever is earlier. The final charges will be posted in your account as per your credit card billing cycle.

12. Where can I refer to for more information?

More information on the ABT System and the Pilot is available at the TransitLink ABT Portal at <http://www.transitlink.com.sg/introABT>. For other enquiries regarding the pilot or the ABT portal, please call the TransitLink Hotline at 1800-2255-663.