

Declaration and Agreement for OCBC Card(s)

YOUR MARKETING CONSENT:

You agree that by enrolling for the relevant OCBC Card, you consent to OCBC Bank and its related corporations, their agents, and their authorised service providers collecting, using and disclosing your personal data, and sharing such personal data with their business partners, for processing your card benefits, and also for marketing and promotional purposes, including the purposes described as “Additional Purposes” in the OCBC Data Protection Policy, available at www.ocbc.com/policies or upon request. You may withdraw such consent at any time via forms available at www.ocbc.com or at any OCBC Bank branch.

DATE PROTECTION POLICY, FATCA POLICY AND CRS POLICY

You agree that by enrolling for the relevant OCBC Card, you:

1. agree and consent to the terms of OCBC Bank’s (i) Data Protection Policy, (ii) FATCA Policy and (iii) CRS Policy, available at www.ocbc.com/policies or upon request, which may require the reporting of information supplied by you to relevant tax authorities.
2. where applicable, you further confirm that with respect to any personal data of the Beneficial Owner disclosed to OCBC Bank, its related corporations and/or their respective business partners and agents, the Beneficial Owner has agreed and consented to the terms of OCBC Bank’s (i) Data Protection Policy, (ii) FATCA Policy and (iii) CRS Policy, accessible at www.ocbc.com/policies or available upon request, which may require the reporting of information supplied by you to relevant tax authorities.

- By activating the relevant OCBC Card(s), you understand that your use of:
 1. (where the OCBC Card is a OCBC Plus! Visa Credit/Debit Card)
 - i. the OCBC Plus! Visa Credit Card will be governed by the Plus! Credit Cardmembers Agreement and the Terms and conditions governing NTUC Plus!/Plus! Visa Cards Rewards Programme; or
 - ii. the OCBC Plus! Visa Debit Card will be governed by the Plus! Debit Cardmembers’ Agreement and the Terms and conditions governing NTUC Plus!/Plus! Visa Cards Rewards Programme; and
 - iii. the accompanying Plus! Savings Account (if any) will be governed by the Terms and Conditions Governing Plus! Deposits Accounts; and
 - iv. both the OCBC Plus! Visa Credit Card/Debit Card and Plus! Savings Account will be governed by the Terms and Conditions Governing - Electronic Banking Services and the Terms and Conditions Governing OCBC Electronic Statements; and
 - v. copies of the above terms and conditions and agreement are available at www.ocbc.com.
 2. (where the OCBC Card is a NTUC Plus! Visa Credit/Debit Card)
 - i. the NTUC Plus! Visa Credit Card will be governed by the OCBC Credit Cardmembers Agreement and the Terms and conditions governing NTUC Plus!/Plus! Visa Cards Rewards Programme; or
 - ii. the NTUC Plus! Visa Debit Card will be governed by the OCBC Debit Cardmembers Agreement and the Terms and conditions governing NTUC Plus!/Plus! Visa Cards Rewards Programme; and

- iii. the accompanying NTUC-OCBC Starter Savings Account (if any) will be governed by the Terms and Conditions Governing Deposit Accounts; and
- iv. both the NTUC Plus! Visa Credit/Debit Card and NTUC-OCBC Starter Savings Account will be governed by the Terms and Conditions Governing – Electronic Banking Services and Terms and Conditions Governing OCBC Electronic Statements; and
- v. copies of the above terms and conditions and agreements are available at www.ocbc.com and at any OCBC Branch upon request.

You accept and agree to be bound by all the relevant terms and conditions and agreements set out above including any amendments or revisions made to such terms and conditions and agreements.

3. For other types of OCBC Credit Card(s) (the “Other OCBC Credit Cards”), you agree that by enrolling for such Other OCBC Credit Card(s), you are agreeing to be bound by the terms of the following:
 - i. the OCBC Credit Cardmembers Agreement, the Terms and Conditions Governing - Electronic Banking Services and the Terms and Conditions Governing OCBC Electronic Statements (copies of the terms and conditions are available at www.ocbc.com); and
 - ii. where the relevant OCBC Card is a OCBC Great Eastern Cashflo Credit Card, the Terms and Conditions Governing OCBC Great Eastern Cashflo Credit Card (a copy of the terms and conditions is available at www.ocbc.com/GECashflo); and
 - iii. where the relevant OCBC Card is a OCBC Cashflo Credit Card, the Terms and Conditions Governing OCBC Cashflo Credit Card (a copy of the terms and conditions is available at www.ocbc.com/Cashflo); and
 - iv. where the relevant OCBC Card is a OCBC 365 Credit Card, the Terms and Conditions Governing the OCBC 365 Cashback Programme (a copy of the terms and conditions is available at www.ocbc.com/365card); and
 - v. where the relevant OCBC Card is a OCBC Voyage Credit Card, the Terms and Conditions Governing the OCBC Voyage Credit Card Programme (a copy of the terms and conditions is available at www.ocbc.com/Voyage); and
 - vi. where the relevant OCBC Card is a FRANK Credit Card, the Terms and Conditions Governing the FRANK Cash Rebates Rewards Programme (a copy of the terms and conditions is available at www.FRANKbyOCBC.com); and
 - vii. where the relevant OCBC Card is a OCBC Elite World Credit Card, the Terms and Conditions Governing the OCBC Elite World Concierge Programme (a copy of the terms and conditions is available at www.ocbc.com/EliteWorld); and
 - viii. where the relevant OCBC Card is a OCBC Titanium Rewards Credit Card, the Terms and Conditions Governing the OCBC Titanium Rewards Credit Card Programme (a copy of the terms and conditions is available at www.ocbc.com/TitaniumRewards); and
 - ix. where the relevant OCBC Card is a OCBC Robinsons Credit Card, the Terms and Conditions Governing the Robinsons\$ Rewards Programme (a copy of the terms and conditions is available at www.ocbc.com/Robinsons); and
 - x. (where the OCBC Card is a MasterCard® that comes with MasterCard® Contactless) agree that by activating or using the OCBC Card, you agree to be bound by the Terms and Conditions of MasterCard® Contactless (a copy of the terms and conditions is available at ocbc.com/cardstnc).

- You further:

- (i) confirm that all information you have provided or will provide in connection with your application to OCBC Bank is true, accurate and complete and you have not withheld any information. You undertake to keep OCBC Bank informed in writing, within 30 days, of any changes in circumstances

that may cause any of the information in connection with your application to OCBC Bank to become incorrect or incomplete and also undertake to provide any other additional information as may be required by OCBC Bank and/or applicable law; and

- (ii) confirm that you are not an undischarged bankrupt and there has been no statutory demand served on you; and
- (iii) confirm that any funds and assets you place with OCBC Bank and any funds applied by you to repay OCBC Bank any monies owing in respect of the OCBC Card and any profits that they generate (if applicable), will comply with the tax laws of the countries where you live or of which you are a citizen or which you are otherwise subject to; and
- (iv) authorise OCBC Bank to conduct credit checks and verify information given in connection with and in relation to you with any party (including, without limitation, with any credit bureau or any other organisation or corporation set up for the purpose of collecting and providing information relating to the credit standing of persons) without reference to you; and
- (v) if you are applying for a (1) OCBC Plus! Visa Credit Card (together with a Plus! Savings Account (if any)); (2) OCBC Plus! Visa Debit Card (together with a Plus! Savings Account); (3) NTUC Plus! Visa Credit Card (together with a NTUC-OCBC Starter Account (if any)); or (4) a NTUC Plus! Visa Debit Card (together with a NTUC-OCBC Starter Account), you agree to be bound by the Terms and Conditions Governing Plus! LinkPoints Loyalty Programme ("Plus!"), and consent to participate in this Loyalty Programme. You also agree and consent to the disclosure by OCBC Bank to NTUC FairPrice Co-operative Limited and NTUC Link Pte Ltd, of any of your personal particulars for the purpose of your participation in Plus!. You further consent to the use by NTUC Link Pte Ltd and disclosure by NTUC Link Pte Ltd to its partners, affiliates and subsidiaries, of your personal particulars, for the purpose of processing, fulfilling, servicing and managing your Plus! membership. Further:
 - a. (for new applicants of Plus!) you agree to be notified on benefits and privileges pertaining to Plus! through mails, emails, text messages and/or fax messages ("Marketing Communication") from NTUC Link Pte Ltd; and
 - b. you acknowledge that you are aware that you can contact NTUC Link Pte Ltd via email at enquiries@ntuclink.com.sg or via www.plus.com.sg for clarification on the status of your consent on the collection, use and disclosure of your personal data or if you subsequently wish to withdraw your consent to receiving Marketing Communication from NTUC Link Pte Ltd.
- (vi) (where the relevant OCBC Card is a OCBC FRANK Credit Card) agree to the following terms and conditions:
 - a) you will not duplicate or distribute any card designs (including logos) without OCBC's written consent; and
 - b) you agree that OCBC is not responsible for any claims, liabilities or issues with the printed card design including any third party claims; and
 - c) agree (i) to pay OCBC the relevant card design fees as and when you apply for a replacement card, (ii) that any card design fee paid will not be refunded nor be used to pay for a similar or different selected card design when you replace card(s) for any reason, and (iii) that OCBC may change card design fees from time to time without your consent and OCBC is not liable to refund or return to you any fee (including without limitation any difference between what you paid and the new fee charged); and
 - d) you accept that OCBC may select an image for you without notice if you have not selected or clearly indicated your intended card design; and
 - e) you accept that OCBC may terminate, discontinue or withdraw any card design at any time without notice.
- (vii) (where the relevant OCBC Card is a OCBC Great Eastern Cashflo Credit Card) you agree to give OCBC Bank permission to contact the merchants to enquire about Card Transactions posted to your Card Account. You also agree that such merchants may provide OCBC Bank information and documents related to the Card Transaction for purposes of cards administration and service including without

limitation settlement and refund as a result of cancellation of an underlying transaction. You also agree that OCBC Bank and/or the relevant merchants may retract, deduct and/or re-compute any cash rebates awarded if you have received a refund in respect of the Card Transaction or failed to effect due payment for the Card Transactions or the Card Account is terminated for any reason; and

- (viii) irrevocably and unconditionally consent for OCBC Bank to disclose any information whatsoever relating to you or your account as OCBC Bank shall consider appropriate to any person to whom disclosure is permitted or required by applicable law or to any other person wherever situated for any purpose, including, without limitation
 - a) Great Eastern Holdings Ltd, its group of companies and any reward program partner(s) in relation to the OCBC Great Eastern Cashflo Credit Card; and
 - b) Best Denki (Singapore) Pte Ltd, its group of companies and any reward program partner(s) in relation to the BEST-OCBC Platinum MasterCard; and
 - c) Robinson & Co. (Singapore) Pte Ltd, RSH Limited, their respective group of companies and any reward programme partner(s) in relation to the OCBC Robinsons Group Visa Card; and
 - d) National Trade Union Congress, NTUC FairPrice Co-operative Limited and NTUC Link Pte Ltd, their group of companies and any reward program partner(s).
 - e) ExxonMobil Asia Pacific Pte. Ltd. (if you have chosen to create an Esso Smiles account associated with your Plus!/NTUC Plus! Visa Credit Card)
- (ix) without prejudice to the foregoing, you further consent to disclosure to any credit bureau or any other organisation or corporation set up for the purpose of collecting and providing information relating to the credit standing of persons, and to the disclosure by such credit bureau or other organisation or corporation to any member thereof, for the purpose of assessing your credit worthiness or for any other purpose whatsoever; and
- (x) agree that OCBC Bank has the absolute discretion to decline your application without giving any reason; and
- (xi) agree that the Principal Cardmember shall be responsible for all liabilities (including all liabilities incurred in respect of goods and services, cash advances, annual fees and all other fees and charges) incurred in respect of the Principal Card and all Supplementary Cards and each Supplementary Cardmember shall be responsible for all liabilities (including all liabilities incurred in respect of goods and services and cash advance) incurred in respect of the Supplementary Card issued to him/her; and
- (xii) understand that, the OCBC Phone Banking Services and Internet Banking Services will automatically be made available only to the principal applicant upon approval by OCBC Bank; and
- (xiii) agree that OCBC Bank may at any time at its absolute discretion change any one or more of the terms and conditions stated herein without notice; and
- (xiv) agree and consent that OCBC Bank may communicate with you with regard to any promotion relating to any account or card applied for or any OCBC product and services by electronic mail, SMS or any other means which OCBC Bank may deem appropriate at your contact details set out in your application or which you may furnish to OCBC Bank from time to time. You hereby authorise OCBC Bank to accept and act upon all communications or instructions from you to OCBC Bank by electronic mail or SMS with regard to such promotions and OCBC Bank shall not be liable if it acts upon such communication or instructions in good faith.
- (xv) If you were referred by any party (including without limitation Great Eastern Life or Great Eastern General Insurance Limited or any agent/broker/introducer/dealer/consultant) (the "Referrer") to OCBC Bank to apply for an OCBC Great Eastern Cashflo Credit Card, you hereby authorise and consent to OCBC Bank and its officers disclosing any information or particulars relating to and in connection with you and/or your application (including, without limitation, your personal data and the outcome of your application) at any time to the Referrer (including without limitation Great Eastern Life or Great Eastern General Insurance Limited) for any purpose (including without

limitation, for purposes in connection with the referral and/or the processing of the referral and payments in connection therewith).

- (xvi) (if you have chosen to create a Esso Smiles account associated with your Plus!/NTUC Plus! Visa Card) I agree to be bound by the Terms and Conditions Governing ExxonMobil's Smiles Driver Rewards Programme (including General Notification of Personal Data Collection, Use & Disclosure Conditions for Smiles members), which is available at www.essosmiles.com.sg, and consent to participate in ExxonMobil's Smiles Driver Rewards Programme (the "Smiles Programme"). I understand that the Smiles Programme is operated solely by ExxonMobil Asia Pacific Pte. Ltd. ("ExxonMobil"). I give OCBC Group permission to collect, use and disclose my personal data to activate and administer such association, provide me with customer service and enable me to receive the benefits of associating an Esso Smiles account with my Plus!/NTUC Plus! Visa Card, including disclosing such information to ExxonMobil. ExxonMobil will maintain its own records of my personal data in connection with the Smiles Programme and corrections or updates to such records must be made through ExxonMobil. If I provide corrections or updates of my personal data to OCBC Group, I agree that the information may or may not be provided to ExxonMobil, at the discretion of OCBC Group.

Terms and conditions for NETS FlashPay (applicable if you apply for FRANK by OCBC Credit Card)

Where you are applying for FRANK by OCBC Credit Card, you further confirm and agree as follows:

- (i) I acknowledge that the card comes with the NETS FlashPay stored value facility held and operated by Network for Electronic Transfers (Singapore) Ptd Ltd.
- (ii) I give you my permission to share information about me or my account as you consider appropriate to NETS or other persons as may be necessary for the usage of the stored value facility.
- (iii) By applying for this card, I have agreed to be registered to the NETS FlashPay Auto Top up (ATU) facility. The NETS FlashPay ATU facility will automatically top up the card value when there is an insufficient value on my card when making payment transactions for MRT/LRT fare, SMRT/SBS Buses fare, ERP and EPS (CEPAS enabled car parks only). You will charge the Auto Top Up amount to the Credit Card when the top-up is performed at a later date. The automatic top-up value is set at S\$50 and may not be changed.
- (iv) I agree to, and will use the credit card according to, the terms of "NETS Terms and Conditions Governing the Use of NETS FlashPay" and "NETS' Terms and Conditions Governing the Use of the NETS ATU Facility for the Bank Scheme Card" (available at <https://www.nets.com.sg/atu-bank-tnc>).

Terms and Conditions for the FRANK Cash Rebates Rewards Programme (applicable if you apply for FRANK Credit Card):

I agree to the following terms and conditions:

- (i) will not duplicate or distribute any card designs (including logos) without OCBC's written consent.
- (ii) agree that OCBC is not responsible for any claims, liabilities or issues with the printed card design including any third party claims
- (iii) agree (i) to pay OCBC the relevant card design fees as and when I/we apply for a replacement card, (ii) that any card design fee paid will not be refunded nor be used to pay for a similar or different selected card design when I replace card(s) for any reason, and (iii) that OCBC may change card design fees from time to time without refunding or returning to me any difference between what I paid and the new fee.
- (iv) accept that OCBC may select an image for me/us without notice if I/we have not selected or clearly indicated my/our intended card design; and
- (v) accept that OCBC may terminate, discontinue or withdraw any card design at any time without notice.

- (vi) will use the credit card in accordance with the Terms and Conditions for Frank Cash Rebates Rewards Programme.

Singapore dollar deposits of non-bank depositors and monies and deposits denominated in Singapore dollars under the Supplementary Retirement Scheme are insured by the Singapore Deposit Insurance Corporation, for up to S\$50,000 in aggregate per depositor per Scheme member by law. Foreign currency deposits, dual currency investments, structured deposits and other investment products are not insured.

Notes on credit limit

You may specify and we may approve a credit limit up to 4 times your monthly income or such other multiplier as may be permitted by the Banking (Credit Card and Charge Card) Regulations 2013 and MAS Notice 635 on Unsecured Credit Facilities to Individuals. Notwithstanding this, we may in our sole discretion assign a lower credit limit without giving any reasons. If you have an annual income of S\$30,000 - S\$119,999, or S\$120,000 and above, you may specify a maximum total credit limit with OCBC Bank of up to four times, or six times your monthly income respectively. The approved credit limit is a shared limit with all Unsecured Credit Facilities with OCBC. For EasiCredit only, if you have an annual income between S\$20,000 and S\$29,999, you may specify and we may approve a maximum credit limit of up to two times your monthly income.

For OCBC Credit Card(s)

- 1) If this is your first time applying for an unsecured credit card(s) from OCBC, please be informed that the preferred credit limit you specify above, if approved by us, will be a shared limit for the unsecured credit card(s) that you have applied for in this application, subject to the Banking (Credit Card and Charge Card) Regulations 2013 and MAS Notice 635 on Unsecured Credit Facilities to Individuals.
- 2) If you have any existing unsecured credit card(s) issued by us, please read the following important information:
 - a) If you specify a preferred credit limit below your existing credit limit, this lower limit will not be applied to your existing unsecured credit card(s). This is to avoid any disruption to your use of your existing unsecured credit card(s); and
 - b) If you specify a preferred credit limit above your existing credit limit, such limit, if approved by us, will apply and be shared across all your existing unsecured credit card(s).

IMPORTANT NOTES FOR CREDITWISE (applicable only if you choose to apply CreditWise):

CreditWise is a group term life insurance policy underwritten by Great Eastern Life Assurance Co. Ltd (Reg. No.:190800011G), which is a wholly-owned subsidiary of Great Eastern Holdings Ltd and a member of the OCBC Group. CreditWise is not a deposit held with or obligation of, or guaranteed by OCBC Bank. This material is meant for general information only. It is not an insurance contract. All pre-existing conditions are excluded from the plan. The precise definitions, terms and conditions of this insurance plan are specified in the policy contract. This plan does not have any cash value.

Policy Owners' Protection Scheme

This plan is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact us or visit the Life Insurance Association (LIA) or SDIC websites (www.lia.org.sg or www.sdic.org.sg).

Terms & Conditions

Please allow 7 working days for application to be processed. Your CreditWise coverage starts from the effective date which shall be stated in the acceptance letter sent to you. This application is applicable only to Principal Credit Cardmembers. New Credit Card(s) signed up subsequently will need to be enrolled in CreditWise separately. This application does not automatically include any existing balance transfer account(s)

on your credit card(s). CreditWise premiums are not eligible for OCBC\$/ROB\$/SmartChange/LinkPoints. CreditWise is not applicable for OCBC Corporate Cards, OCBC Private Label Cards and OCBC Debit Cards

CREDITWISE (applicable only if you choose to apply CreditWise): You hereby declare that you understand that you are applying for the CreditWise:

1. you declare that the information given or to be given in connection with this application are true and to be best of your knowledge.
2. you agree that this application and declaration shall be deemed incorporated in such contract, subject to Terms and Conditions of the CreditWise policy.
3. you agree that all pre-existing conditions are not covered by this CreditWise policy.
4. you authorise Great Eastern Life Assurance Co. Ltd to obtain and verify any information relating to me, at its discretion, in the event of claims.
5. you declare that you are not an undischarged bankrupt, that no Statutory Demand has been served on you and no bankruptcy order has been made against you.
6. you declare that you ultimately own or have effective control over this CreditWise policy.
7. you are aware that you can seek advice from a financial advisor before you submit your application. Should you choose not to, you take sole responsibility to ensure that this product is appropriate to meet your financial needs and insurance objectives.
8. you declare that you are between 21 - 59 years old.
9. you agree that your contact details provided in your application will be used to update your existing records with the Bank.
10. you have read and understood the important notes on the CreditWise policy found on www.ocbc.com/CreditWise.