

**To Redeem:**

Mail: OCBC Bank, Credit Cards Marketing –  
 KrisFlyer Miles Redemption  
 18 Church Street #05-00 OCBC Centre South,  
 Singapore 049479  
 Fax: 6530 4411

# KRISFLYER MILES REDEMPTION FORM

Great news for all OCBC Cardmembers\*! You can now convert your OCBC\$ to KrisFlyer miles with OCBC's KrisFlyer Programme and redeem free flights or upgrades to your favourite holiday destinations.

For every **2,500 OCBC\$** you convert<sup>+</sup>, you will get **1,000 KrisFlyer miles** credited to your KrisFlyer account. All you need is an existing KrisFlyer membership account. If you are not a KrisFlyer member, simply visit [www.krisflyer.com](http://www.krisflyer.com) to enrol and a membership number will be assigned to you immediately upon successful enrolment.

\* Exclude OCBC Classic & Gold Visa Cards and Debit Cards.  
<sup>+</sup> A fee of S\$10.50 will be charged for each successful conversion.

**Yes! I would like to convert my OCBC\$ to KrisFlyer miles.**

Number of OCBC\$ to be converted to KrisFlyer miles  in blocks of 2,500 OCBC\$  
 (if left blank, all your points will be converted to KrisFlyer miles.)

My KrisFlyer membership number: 8

My registered Family Name for my KrisFlyer membership: \_\_\_\_\_

My registered Given Name for my KrisFlyer membership: \_\_\_\_\_

Principal OCBC Credit Card number:

–  –  –

Expiry Date (MM/YYYY):

–  –  –

Expiry Date (MM/YYYY):

Principal Cardmember's Name: \_\_\_\_\_

Mobile No.: \_\_\_\_\_ Office No.: \_\_\_\_\_ Home No.: \_\_\_\_\_

Upon signing this form, I agree to be bound by the terms and conditions of the OCBC KrisFlyer miles redemption programme.

Principal Cardmember's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Terms and conditions:**

- Participation in the KrisFlyer miles redemption programme is subject to the terms and conditions of the Singapore Airlines' KrisFlyer Programme.
- This programme enables the Principal Cardmember\* to convert their OCBC\$ to miles under the KrisFlyer Programme.
- To participate in the KrisFlyer Programme, the Principal Cardmember\* must enrol or be enrolled in the KrisFlyer Programme.
- A Principal Cardmember\* who is enrolled in the Kris Flyer Programme can effect mile transfers at the conversion rate of 2,500 OCBC\$ for 1,000 KrisFlyer miles, or such other rate as OCBC Bank may specify from time to time.
- All KrisFlyer miles transferred by the Principal Cardmember\* must be to his/her own individual account bearing his/her own name.
- For each conversion of OCBC\$ to KrisFlyer miles, a fee of S\$10.50 will be charged to the Credit Card account provided. The fee is inclusive of GST.
- There shall be no enrolment fee to participate in this programme.
- Once a redemption request for KrisFlyer miles has been accepted by OCBC Bank, the following will not be allowed: Cancellations, refund of conversion fee and exchange of OCBC\$ for any other redemption items.
- Credit Cardmember\* understands and agrees that the transfer process will take approximately 21 days. Notwithstanding anything stated herein, OCBC Bank shall not be liable for any delay in the transfer process for any reason whatsoever (including without limitation, delay due to incorrect information in the system or due to system constraints and errors). Urgent requests or cancellations will strictly not be entertained.
- The Principal Cardmember\* will receive a Rewards Voucher as a form of notification that the redemption of OCBC\$ has been approved and the transfer of KrisFlyer miles is in process. The Principal Cardmember\* may refer to their online account statement by visiting [www.krisflyer.com](http://www.krisflyer.com) for an update of accumulated miles.
- OCBC Bank shall not be responsible for any fraud or unsuccessful transfer. In the latter case, the Principal Cardmember\*'s OCBC\$ and the conversion fee will be refunded to his/her card account, as appropriate.
- OCBC Bank shall not be responsible for the Principal Cardmember\*'s miles which have been successfully transferred or for the actions of Singapore Airlines in connection with but not limited to the KrisFlyer Programme.
- Miles will be transferred to the KrisFlyer membership account stated in this form, and the Principal Cardmember\* is responsible for providing an accurate and valid KrisFlyer membership number.