

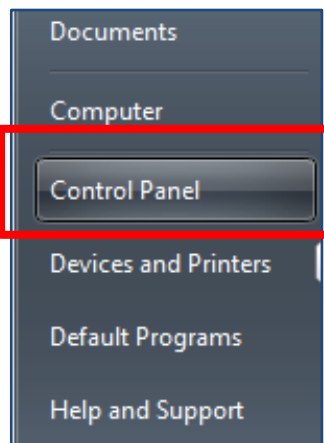
Velocity@ocbc

**Guide for Windows
users with Internet
Explorer and Firefox**

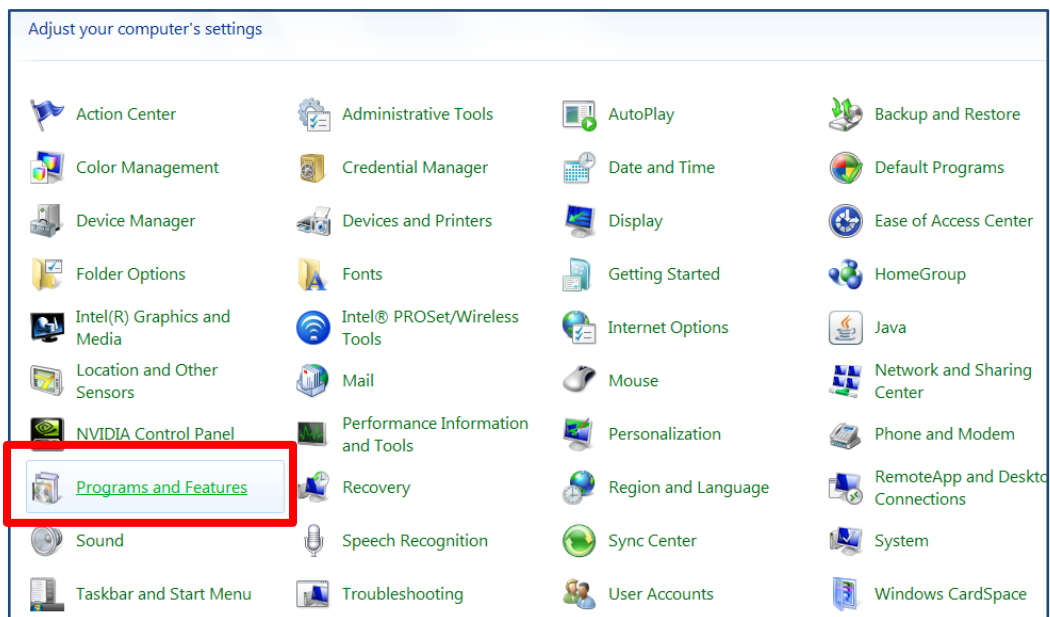


Uninstall prior Java versions

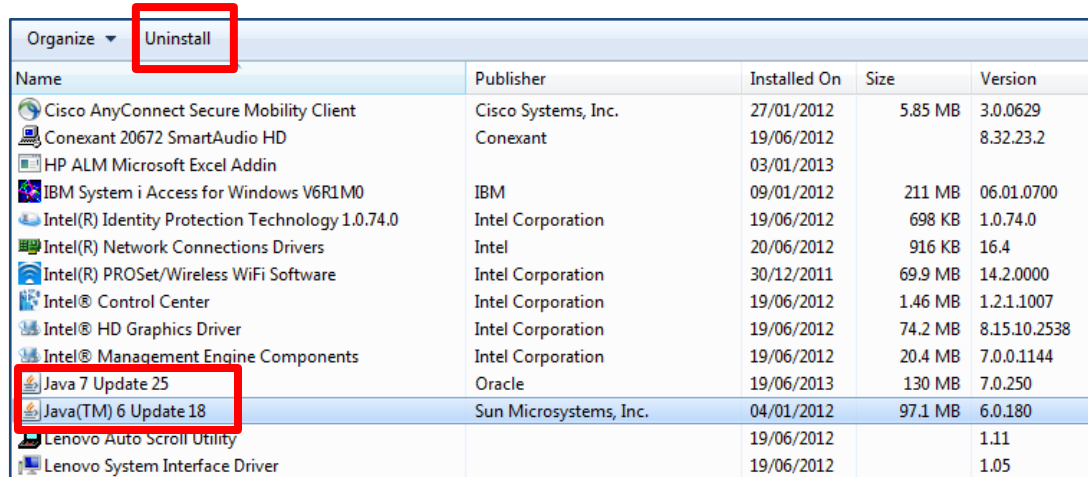
1. Log in to an administrator account. Go to **Start > Control Panel**



2. Click on **Programs and Features**

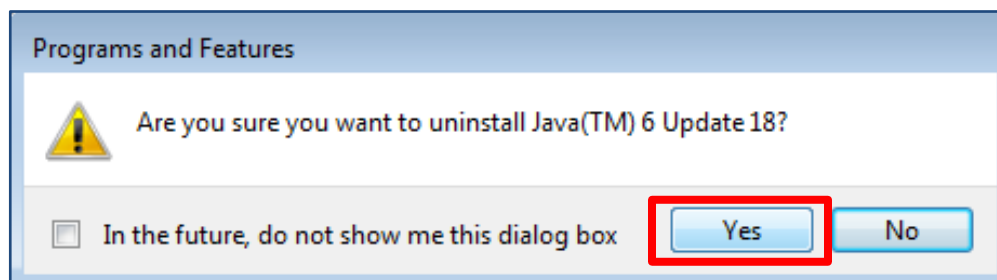


3. Remove **all** older versions of Java and click on **Uninstall**

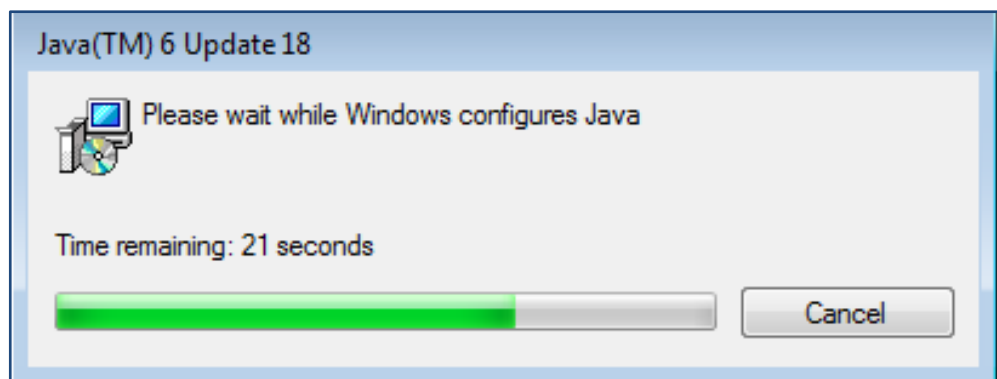


Name	Publisher	Installed On	Size	Version
Cisco AnyConnect Secure Mobility Client	Cisco Systems, Inc.	27/01/2012	5.85 MB	3.0.0629
Conexant 20672 SmartAudio HD	Conexant	19/06/2012		8.32.23.2
HP ALM Microsoft Excel Addin		03/01/2013		
IBM System i Access for Windows V6R1M0	IBM	09/01/2012	211 MB	06.01.0700
Intel(R) Identity Protection Technology 1.0.74.0	Intel Corporation	19/06/2012	698 KB	1.0.74.0
Intel(R) Network Connections Drivers	Intel	20/06/2012	916 KB	16.4
Intel(R) PROSet/Wireless WiFi Software	Intel Corporation	30/12/2011	69.9 MB	14.2.0000
Intel® Control Center	Intel Corporation	19/06/2012	1.46 MB	1.2.1.1007
Intel® HD Graphics Driver	Intel Corporation	19/06/2012	74.2 MB	8.15.10.2538
Intel® Management Engine Components	Intel Corporation	19/06/2012	20.4 MB	7.0.0.1144
Java 7 Update 25	Oracle	19/06/2013	130 MB	7.0.250
Java(TM) 6 Update 18	Sun Microsystems, Inc.	04/01/2012	97.1 MB	6.0.180
Lenovo Auto Scroll Utility		19/06/2012		1.11
Lenovo System Interface Driver		19/06/2012		1.05

4. Click on **Yes** to proceed with the uninstallation.



5. Please wait while the system is uninstalling Java.



Install latest Java on Windows PC

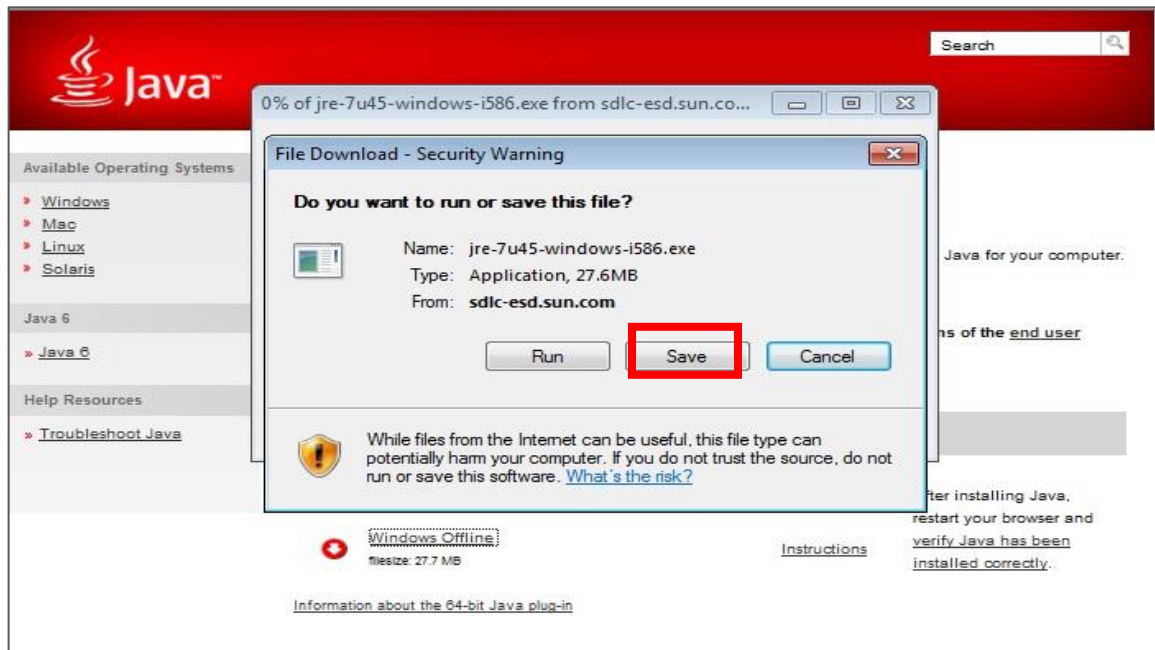
1. Launch a browser and go to java.com > Click on **Free Java Download**



2. Click on **See all Java downloads**

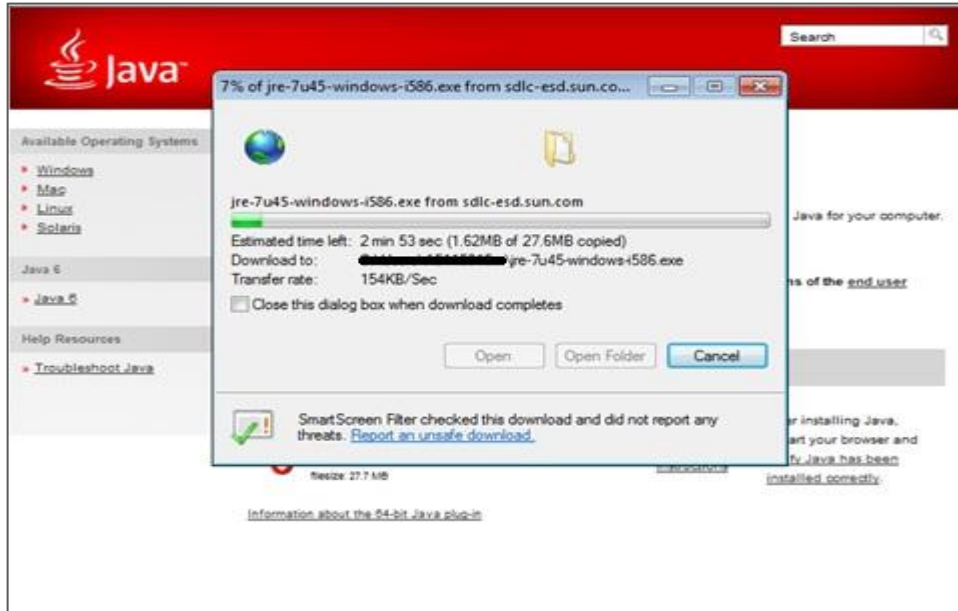


3. Click on **Windows Offline (32-bit)** > **Save**

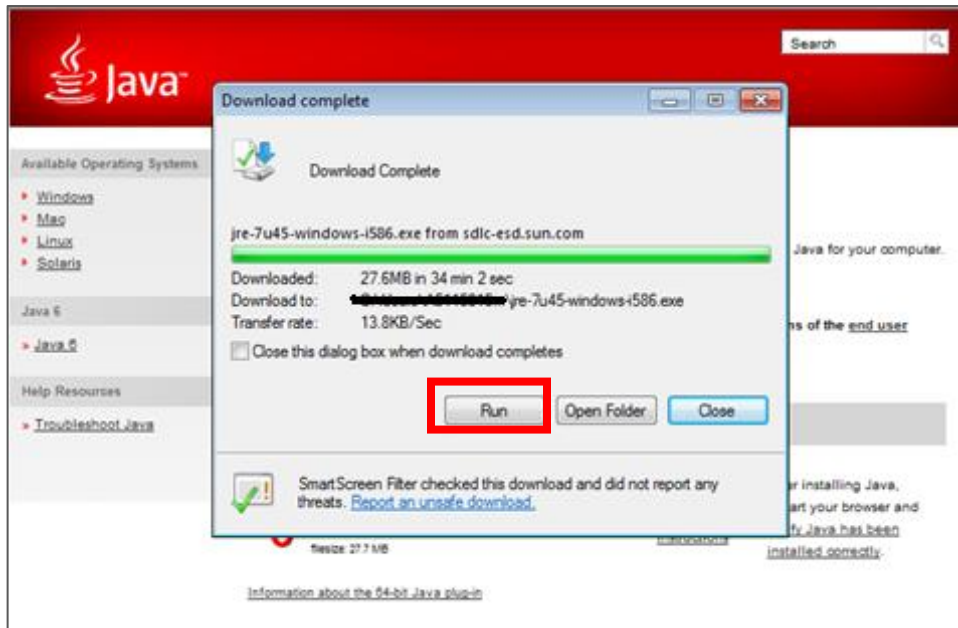


64-bit Windows operating systems (which may be Windows 7, Vista or XP) comes with a 32-bit Internet Explorer (IE) browser as the standard (default) for viewing web pages. These operating systems also include a 64-bit Internet Explorer browser, however using it is optional and it must be explicitly selected to view web pages. Note that because some web content may not work properly in a 64-bit browser, we recommend using the default 32-bit browser and downloading 32-bit Java.

4. Wait for download to complete



5. Click on **Run** to proceed with the installation.



6. Please wait while the system is installing Java.



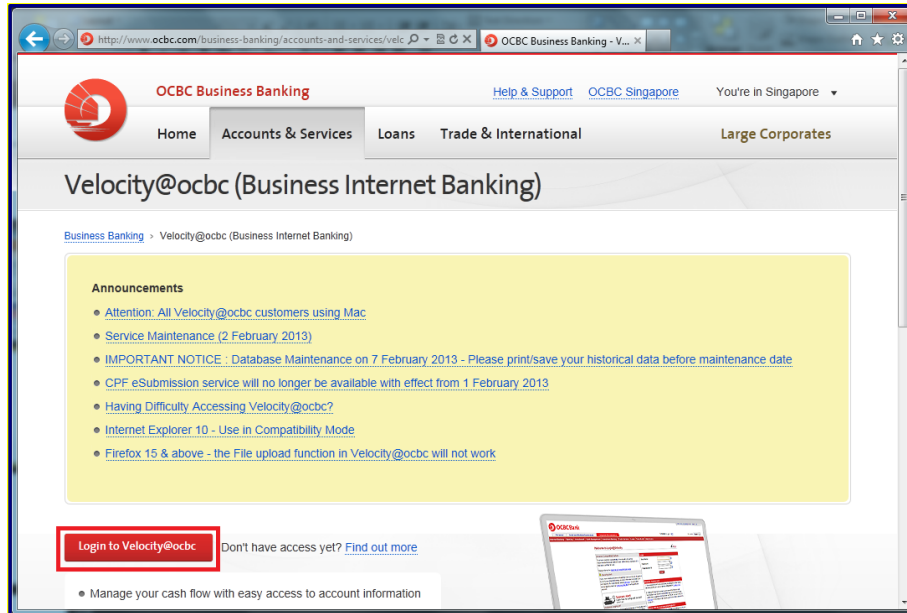
7. Click Restart my browser now to complete the installation, then Close to complete the installation.



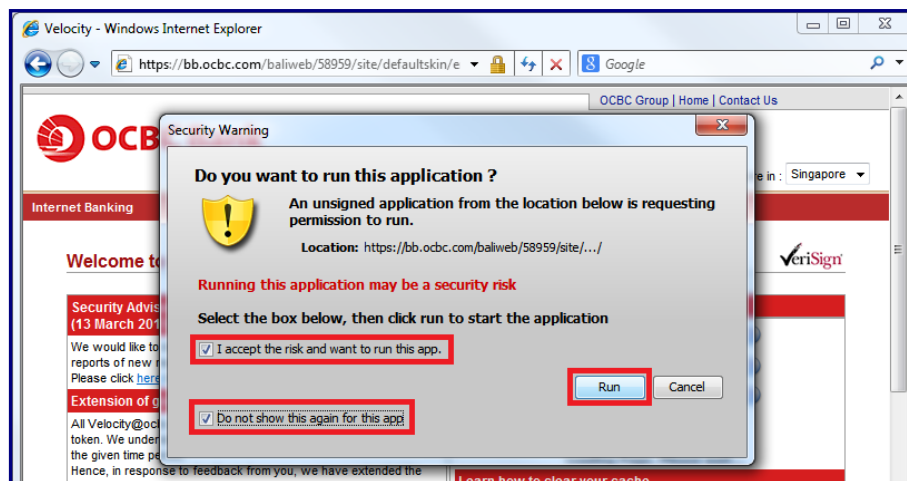
8. To login using
 - a. Internet Explorer, please [click here](#)
 - b. Firefox, please [click here](#)

Login using Internet Explorer

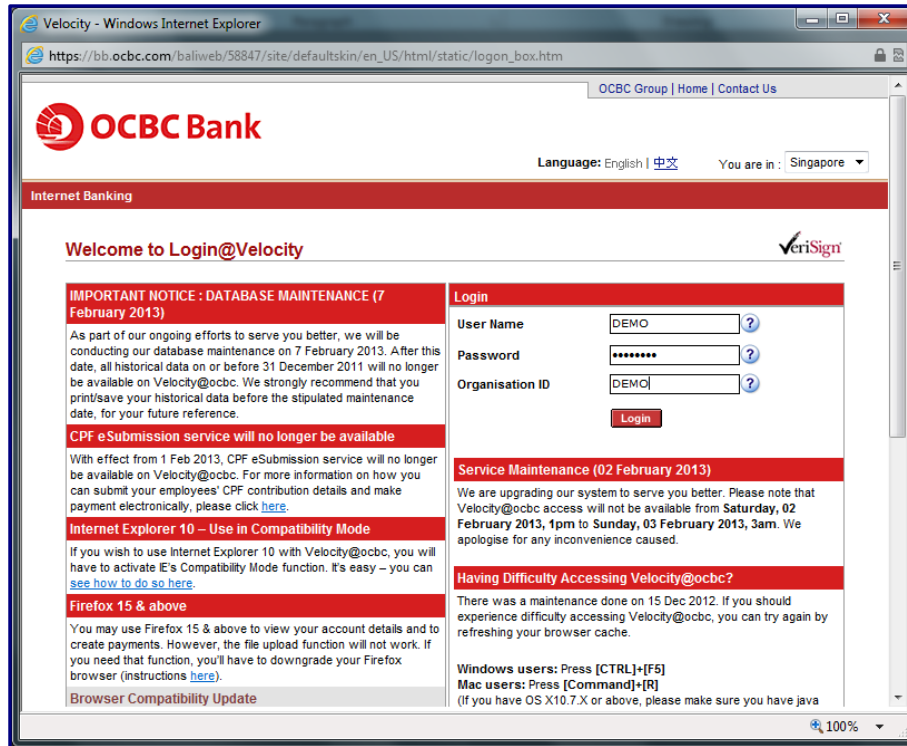
1. Launch Internet Explorer and go to bb.ocbc.com > Click on **Login to Velocity@ocbc**



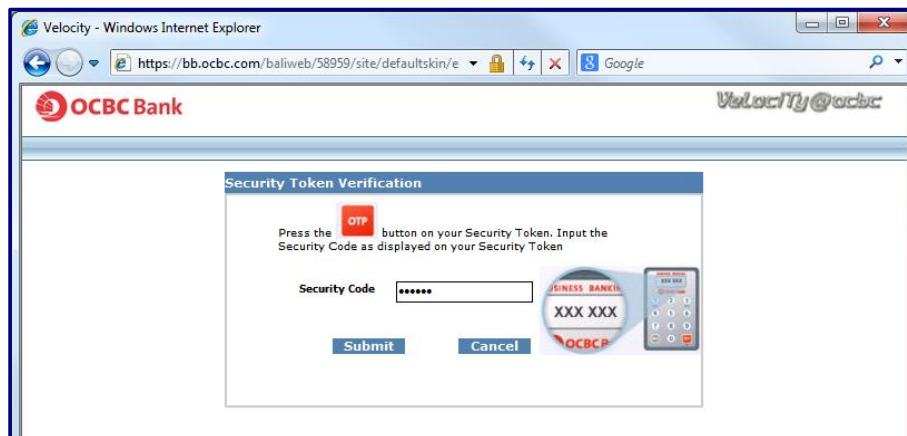
2. You will be prompted to run Java before entering login credentials, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**.



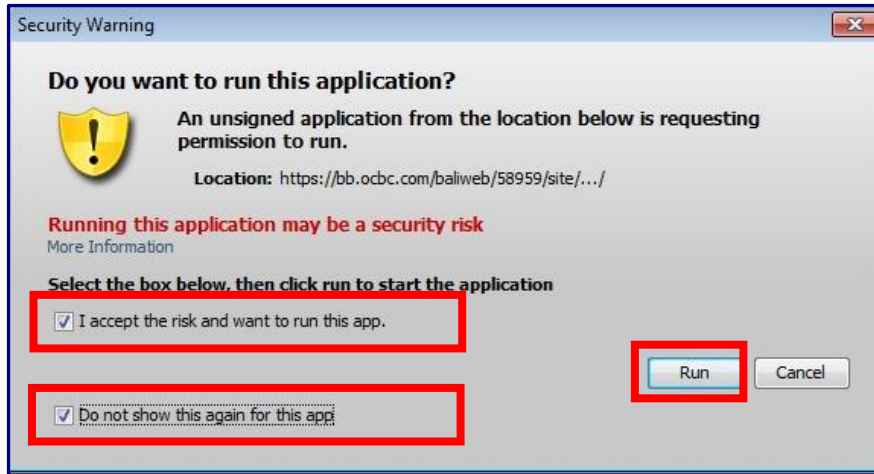
3. Enter your **User Name, Password** and **Organisation ID**



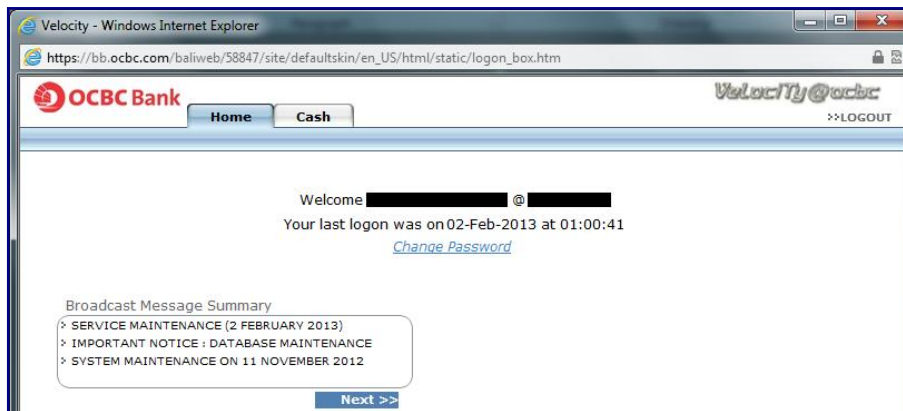
4. Enter the Security Code displayed on your token and click on **Submit**.



5. You will be prompted to run Java for the second time, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**

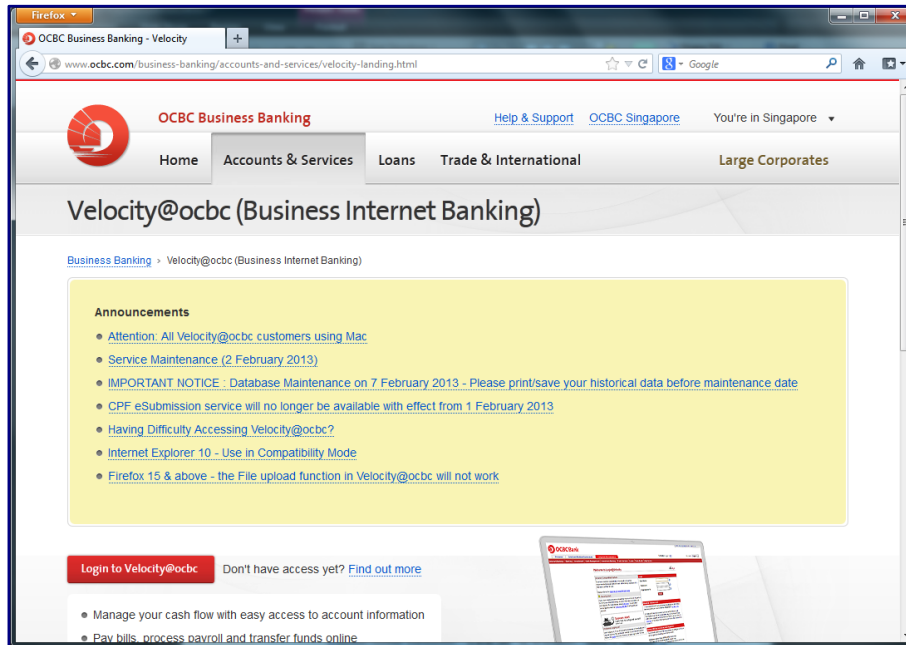


6. You have now successfully login to Velocity@ocbc



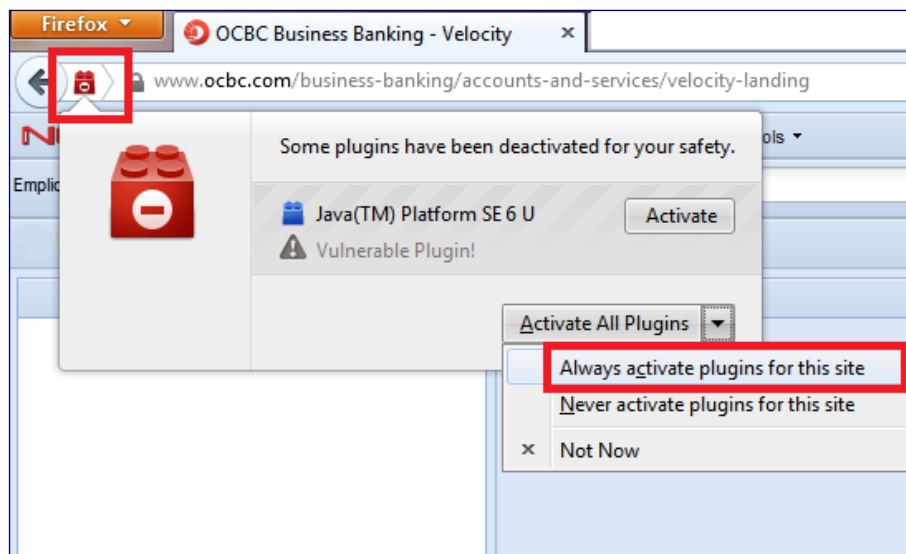
Login using Firefox

1. Launch Firefox and go to bb.ocbc.com > Click on **Login to Velocity@ocbc**

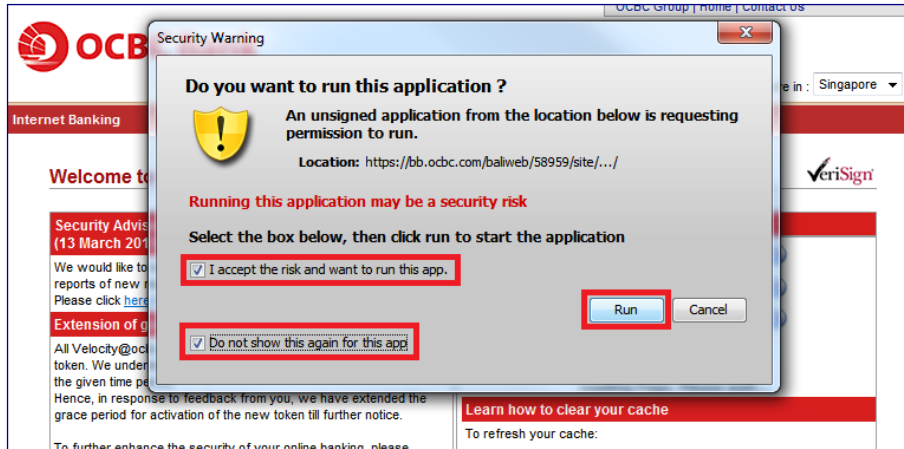


2. Some Firefox user may encounter the following message.

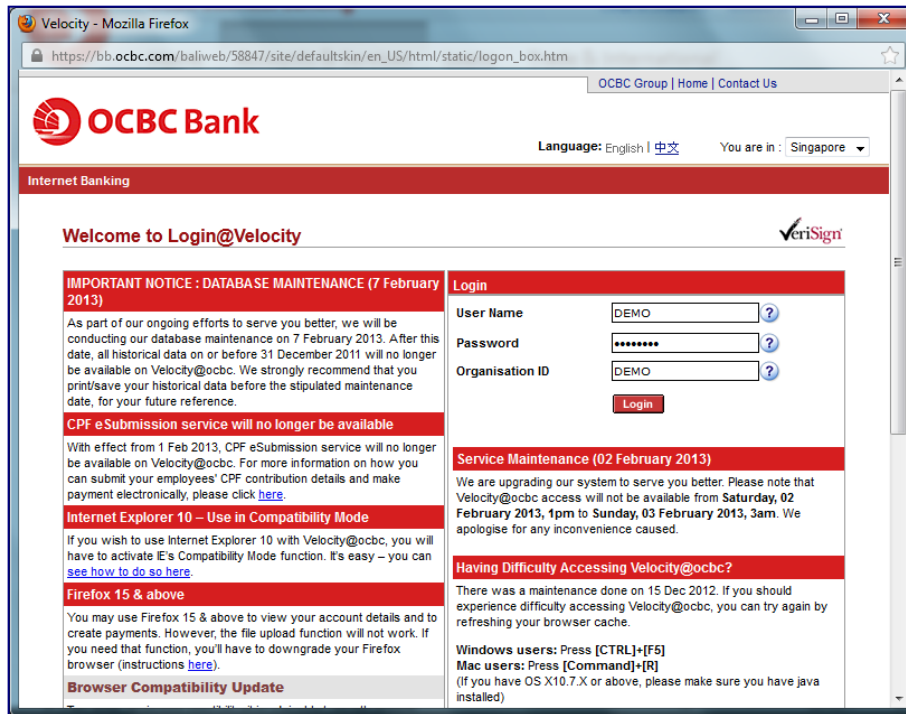
Click the red plugin icon in the address bar and a message window will open. At the bottom of the message window, click the **Activate All Plugins** dropdown menu and choose **Always activate plugins for this site**.



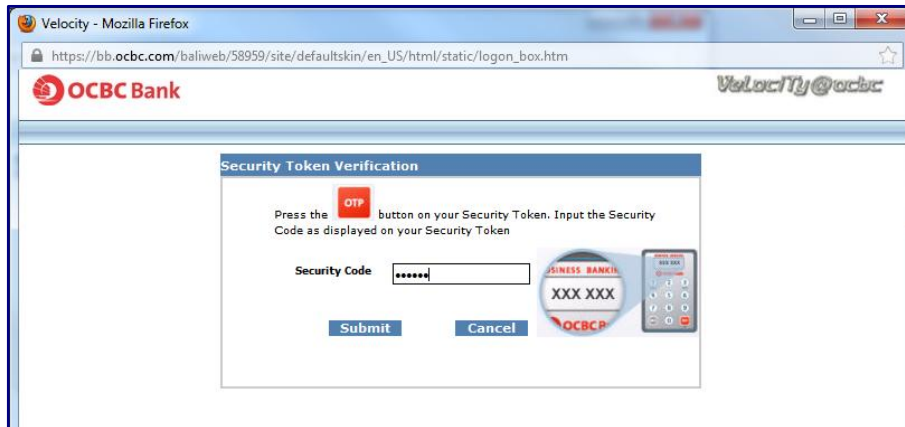
- You will be prompted to run Java before entering login credentials, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**



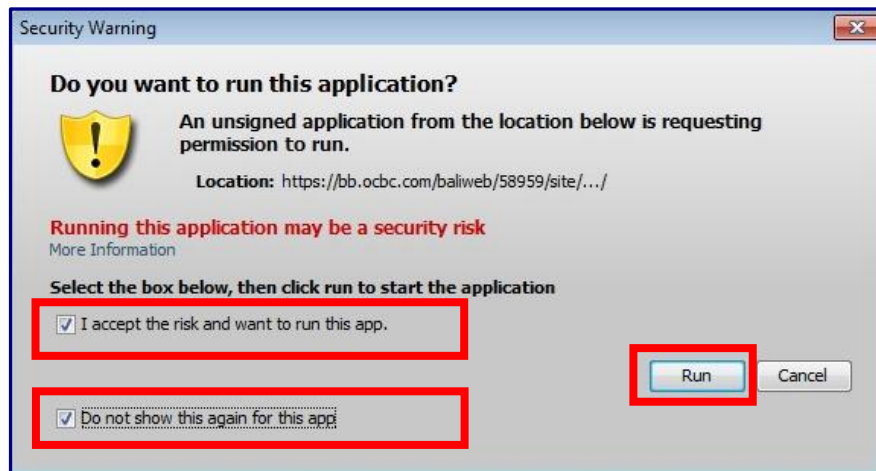
- Enter your **User Name**, **Password** and **Organisation ID**



5. Enter the Security Code displayed on your token and click on **Submit**.



6. You will be prompted to run Java for the second time, select **I accept the risk and want to run this app** and **Do not show this again for this app**, then click on **Run**



7. You have now successfully login to Velocity@ocbc

