Enabling NETS contactless on Visa debit cards

#	Frequently Asked Questions
1	**I can already make NETS payments with my OCBC Debit Card and/or FRANK Debit Card ("VISA debit card"), how is this feature different?** From 8 May, you will be able to make contactless NETS payment for transactions under S$100. For transactions above S$100, you will still be prompted to input your 6-digit card PIN after tapping your VISA debit card.
2	**How can I get a VISA debit card with NETS contactless feature?** If you hold a VISA debit card, your card can be immediately used for NETS contactless payment without any activation action required.
3	**Is there a minimum value to pay via NETS contactless using a VISA debit card?** Transaction amounts starting from $0.01 and above will be processed.
4	**Is there a daily card usage limit for NETS contactless transaction on my VISA debit card?** It is as per the current daily ATM withdrawal transaction limit set for your VISA debit card.
5	**I do not want NETS contactless feature on my VISA debit card, can I turn this feature off?** NETS contactless on your VISA debit card is turned on by default. To toggle the feature on/off, you can do so through ATM, internet banking or mobile banking self-service channels.
6	**How about VISA contactless feature on my debit card, can I turn this feature off?** No, you are not able to toggle off VISA contactless feature on your VISA debit card. You can deactivate the transaction limit on your VISA debit card, but this will disable all VISA transaction modes (incl. contact, contactless, and online).
7	**How can I choose between VISA or NETS payment?** You can inform the merchant to select payment method (VISA or NETS) at Point-Of-Sale (POS) terminals before the payment is made. However, the default payment method is VISA for TransitLink transactions.
8	**Will I be notified when I use my VISA debit card for NETS contactless transactions?** You can set the trigger threshold for all NETS transactions (both contactless and contact payments) through your e-Alerts settings on internet banking or mobile banking self-service channels, under the ATM cash withdrawals.

9	**What alerts will I receive upon enabling/disabling NETS contactless?**
	Upon successful enablement/disablement of NETS contactless, you will receive a mandatory email notification and you can opt to receive a further SMS or in-app notification. You can select your preferred contact method through the e-Alerts function in your internet banking self-service channel.
10	**Will I receive multiple notifications when I toggle on/off NETS contactless feature for my cards?**
	You will receive one set of notifications (email notification + SMS or in-app notification if you have selected this additional feature as set out at Qn. 9 above) for each VISA debit card you update.
11	**Why is the reference to my VISA debit card missing under the NETS contactless toggle on/off menu item "Manage NETS Contactless" under the ATM, internet banking or mobile banking self-service channels?**
	You will not be able to update or view the settings of your VISA debit card if it is deleted, locked, expired, or reported as lost.